The IHSF software is a smart client application that is used for submitting and managing the loan reservation process. This software will allow participating lenders to manage the current reservation process from the submission of a new reservation through the closing of the loan. Participating lenders will have an ‘administrative’ user that is responsible for managing their own users (setup and security roles) as well as their organizations contacts.

This software is a smart client application based on the Microsoft .Net 3.5 SP1 Framework. It is a web based solution that implements an auto-updating client application that communicates via web services with the servers at IHCDA over SSL. Smart client applications benefit from the ‘always current’ and ‘centralized data’ capabilities of browser based applications as well as the capabilities and security of standard Win32 client applications. The IHSF software does not store any data on the local user machine so there are no requirements for application backups. The IHSF software is auto-updating so that each time the user launches the software, it will automatically update itself with any new versions.

Since the IHSF software does not run inside the context of a browser, some organizations may find that their firewall or proxy server blocks it by default. To allow the software to function, you may need to establish the https://ihcdaonline.com as a trusted site. If a user receives an error that they ‘cannot connect to the central server’ when starting the software, this is most likely the cause.

System Requirements

- **Microsoft .NET Framework**: Microsoft .NET Framework 3.5 [Click to Download](opens in a new window)
- **Supported Operating Systems**: Windows Vista, Windows XP
- **Processor**:  
  *Minimum* 400 MHz Pentium processor or equivalent  
  *Recommended* 1 GHz Pentium processor or equivalent
- **RAM**:  
  *Minimum* 256 MB
- **Hard Disk**:  
  Up to 50 MB of available space may be required
- **CD or DVD Drive**:  
  Not Required
- **Display**:  
  *Minimum* 800 x 600, 256 colors  
  *Recommended* 1024 x 768 high color, 32-bit
- **Firewall Configuration**:  
  Web Services communication over SSL on port 443

During the installation, the IHSF software will install itself as well as components of Crystal Reports 11 R2 which are used by the software for reporting. Because Crystal Reports 11 is still COM based, the user may require elevated privileges during the installation. The user will not require elevated privileges to run the program. However, the user will require sufficient rights for the updater to replace files in the installation folder.